

Referral scheme

Give 5, Get 5

Terms and Conditions

Share the app and get rewards!

When you invite your friends to join Twig, you'll get paid £5 for each friend that signs up, and successfully completes one cash out. They will also be rewarded £5 for this action too.

How do I invite friends?

- Open your Twig App
- Go on the share page and choose how you would like to share your code

You can refer as many friends as you would like to a maximum of 20, but they must be eligible for a Twig account and not already be a Twig customer. They must fulfill the eligibility requirements below.

What do my friends need to do?

- Sign up to a Twig account using your unique code (you will both get £2 for this action)
- Complete a cash out. This means they need to sell one item to us, for us to receive the item and for it to successfully pass our quality control process (you will both get £3 for this action)

Don't forget to check on your friends to complete all the above steps so you can earn the reward.

What other legal information do I need to know?

- If you think you're owed a reward that has not yet been granted, please reach out to our customer support via this email: support@twig-group.com
- The £5 or part thereof will be credited to your account, no other cash alternative is available.
- We may, at our sole discretion, suspend, terminate or change the terms and requirements of the Referral Programme
- Each Twig user can refer as many friends as they want to a maximum of 20
- In order for the referrer to be awarded the reward, the referee will need to:
 - Be a UK resident aged 18 or above
 - Sign up to Twig
 - Successfully pass our onboarding checks
 - Order a card
 - Complete a cash out
- A referee must be:
 - A brand new Twig customer (they must not have created a Twig account before)
 - Eligible for a Twig account